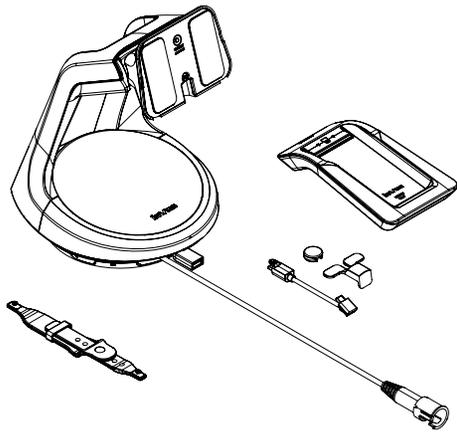
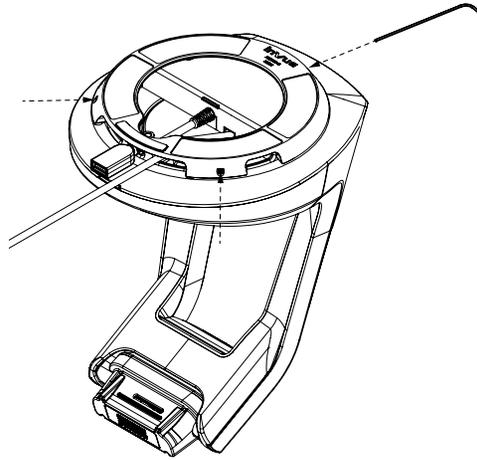


## NE360C

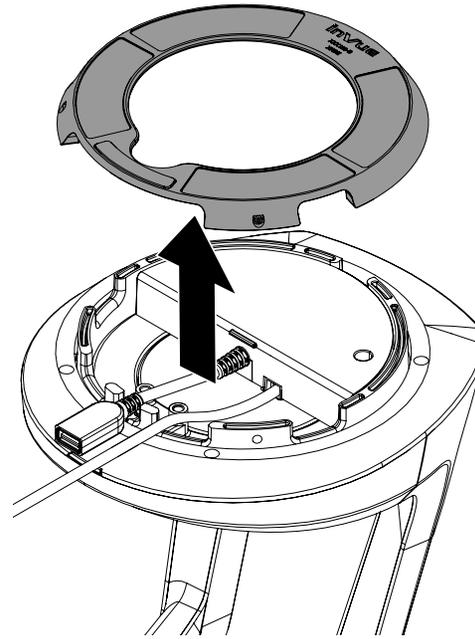
mPOS Center Stand, Tablet Adapter, Cases, Hubs & Cradles



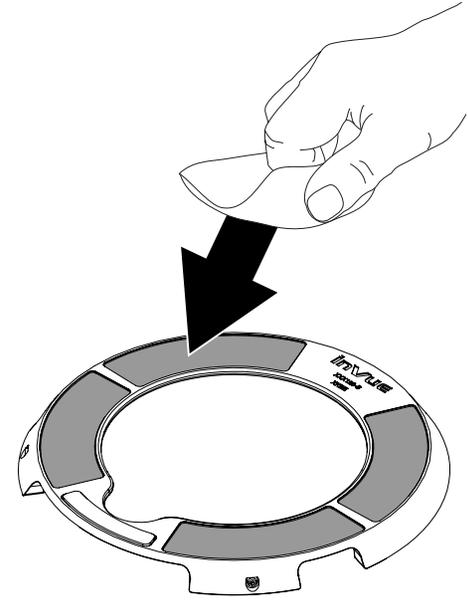
- 1 Stand Installation:**  
Use the smaller (1.5mm) of the provided hex keys to loosen the 3 set screws holding the mounting ring.



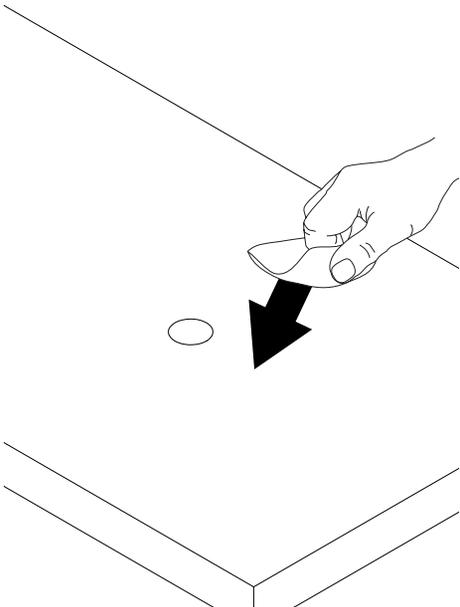
- 2** Remove the mounting ring.



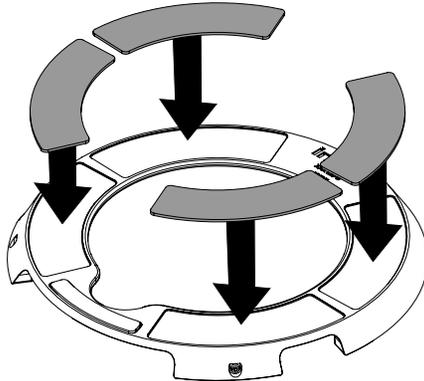
- 3** Use the provided alcohol wipe to clean the depressions on the mounting ring. Allow it to dry completely.



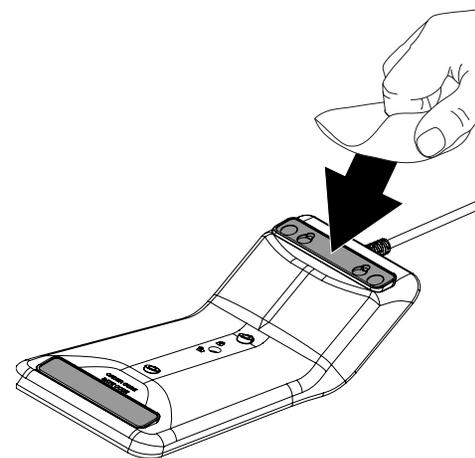
- 4** Use the provided alcohol wipe to clean the area where the stand will be placed. Allow it to dry completely.



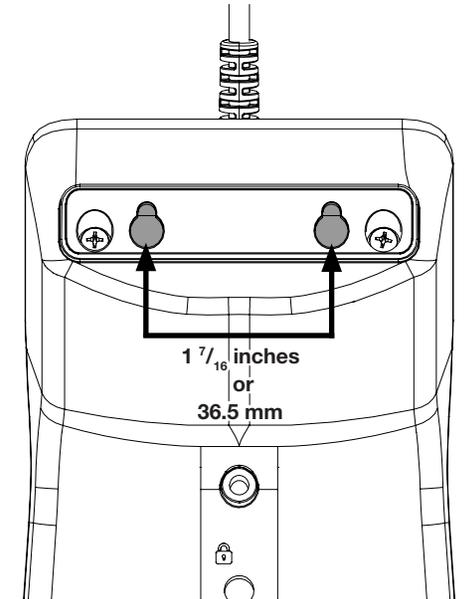
- 5** Select the feet that are appropriate for your installation:
- Adhesives (shiny) for a permanent solution
  - Non-Slip Pads (dull) for a repositionable solution or with use of the stud mount kit.
- Remove the feet from their backing and place them into the depressions on the mounting ring. Apply pressure for at least 10 seconds.



- 6a Payment Device Cradle Dock Installation:**  
If using the payment device cradle dock, use the provided alcohol wipe and clean the feet on the bottom. Allow it to dry completely.



- 6b** If mounting to a wall drill 2 holes  $1 \frac{7}{16}$  inches (36.5 mm) apart. Use appropriate hardware for the mounting material (not supplied).

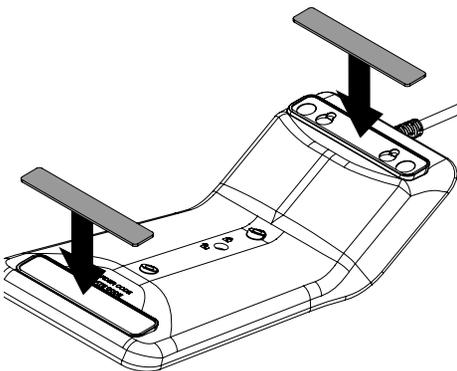


6c

Select the feet that are appropriate for your installation:

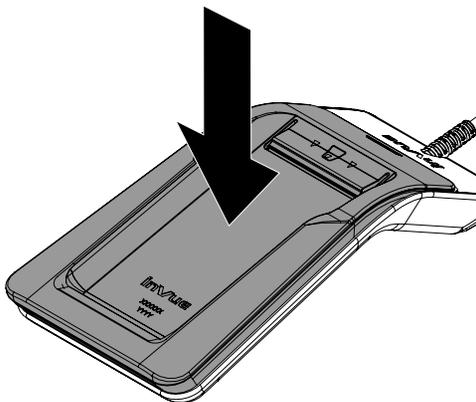
- Adhesives (shiny) for a permanent solution
- Non-Slip Pads (dull) for a repositionable solution or when screw mounting.

Remove the feet from their backing and place them into the depressions on the dock. Apply pressure for at least 10 seconds.



6d

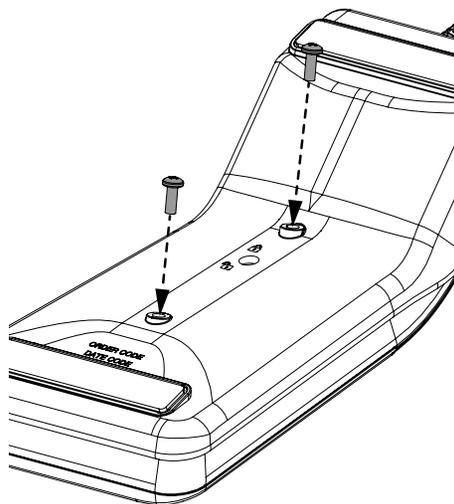
Place the payment device cradle into the dock.



6e

**Optional:**

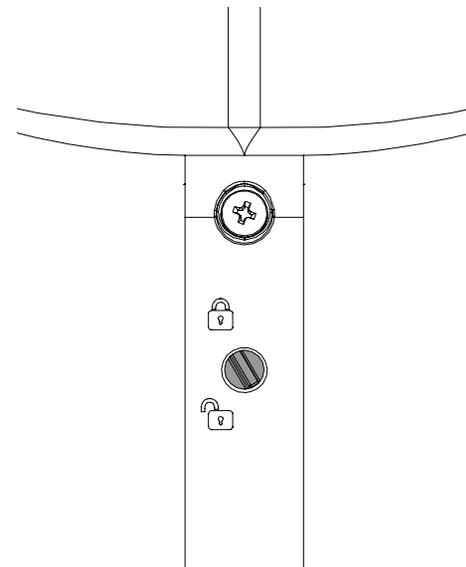
Use the 2 provided screws to secure the cradle to the dock.



6f

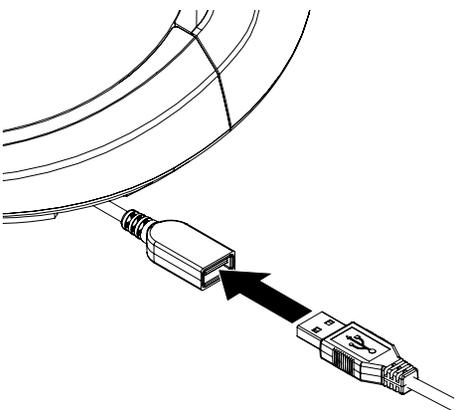
**Optional:**

To inhibit the removal of the payment device from the cradle, use a flat head screwdriver to turn it towards the lock icon.



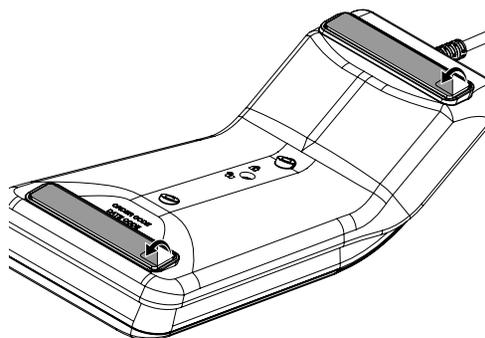
6g

Plug the dock cable into either the USB-A dongle or the network hub (covered in the next section).



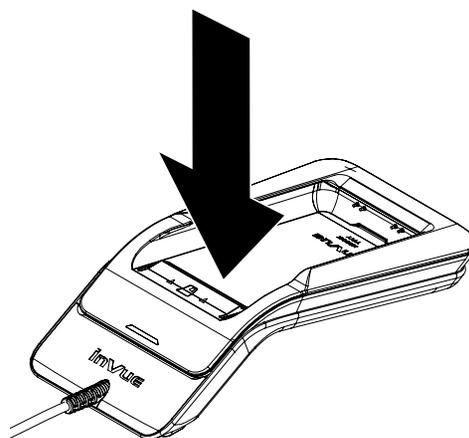
6h

If the adhesives were installed, peel the clear film from the adhesives



6i

Place the dock where desired, facing the customer's position. If the adhesives were used, press against the surface for at least 10 seconds.

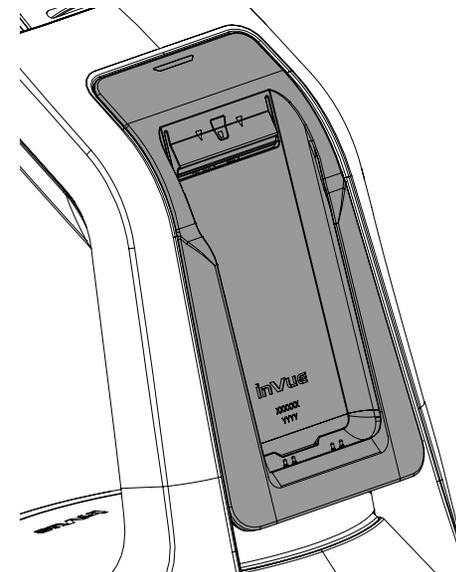


**Note:** See the instructions later in the guide for installing the payment device.

7a

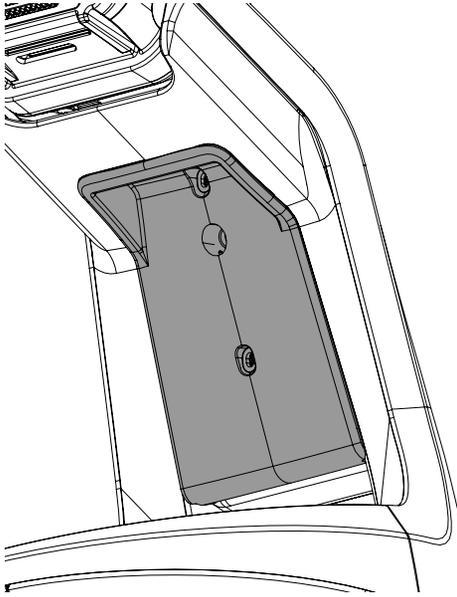
**Cradle Lock Installation:**

To inhibit the removal of the cradle from the stand, first dock the payment center cradle onto the back of the stand.

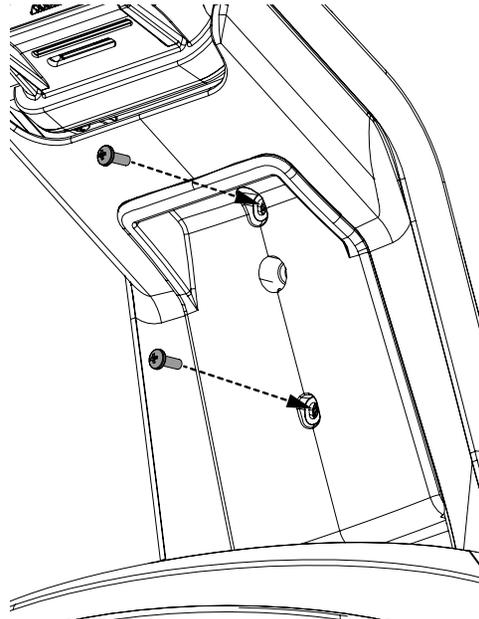


**Note:** Any USB-A peripheral can be plugged into this adapter.

**7b** Install the cradle lock (CT3073) by placing it on the inside of the stand's stem, opposite the payment device cradle.

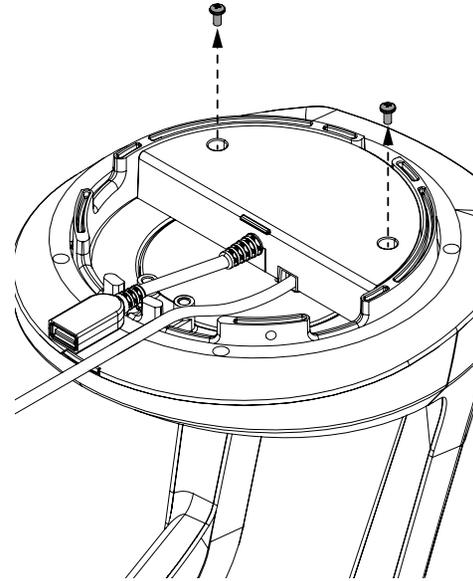


**7c** Secure the cradle lock to the cradle using the 2 philips head screws.

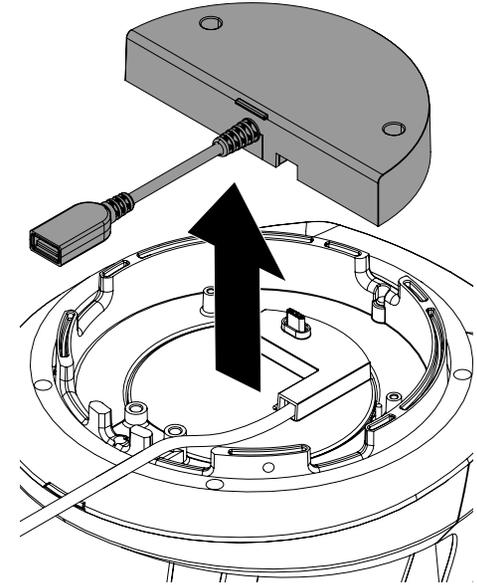


**Note:** See the instructions later in the guide for installing the payment device.

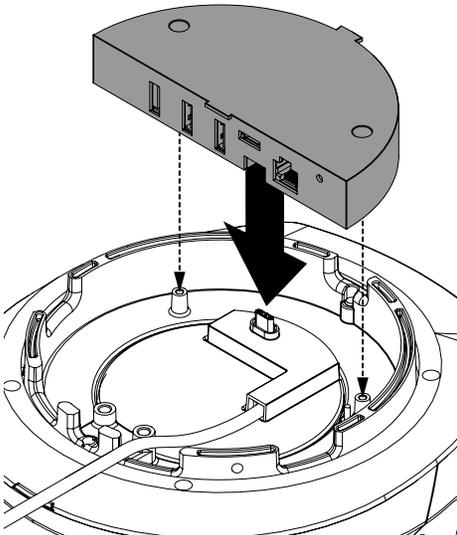
**8a Network Hub Installation:**  
If installing an alternate hub, remove the 2 philips head screws holding the current one in.



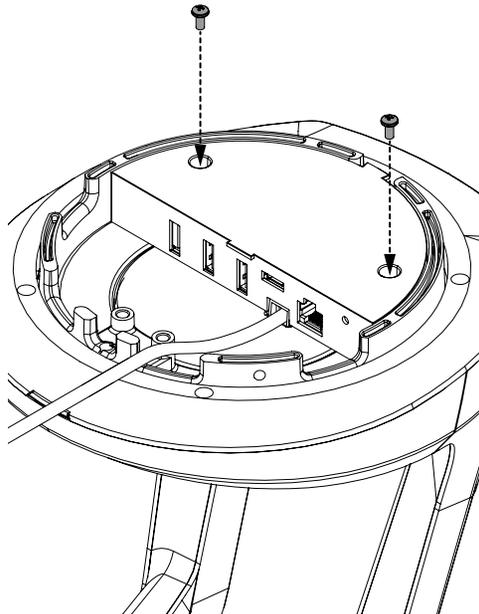
**8b** Remove the hub from the stand.



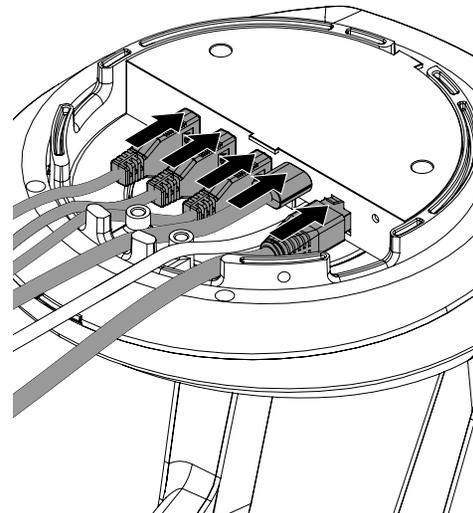
**8c** Place the new hub into the bottom of the stand. Ensure that the posts and the USB-C plug align with the port in the hub.



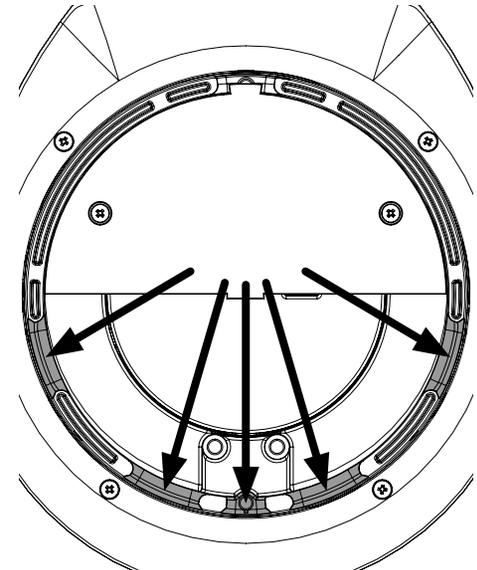
**8d** Secure the hub with the 2 screws.



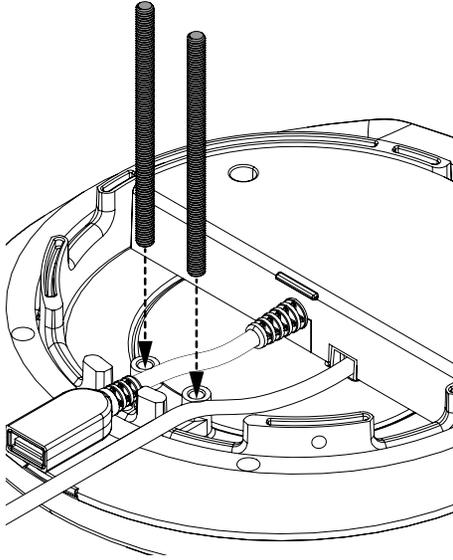
**8e** Plug in all peripheral cables.  
The hub contains 3 USB-A ports, 1 USB-C port and 1 Ethernet port.  
**Note:** If routing any peripheral cables through a fixture, do this before plugging in.



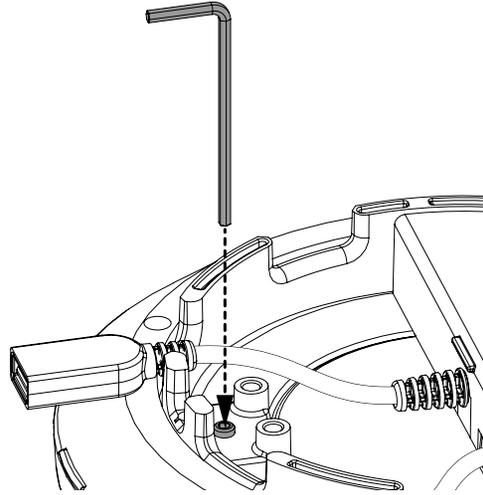
**9** Determine how any cables will be routed. If routing any of the cables across a fixture, use any of the channels (shaded areas, below) in the base rim.



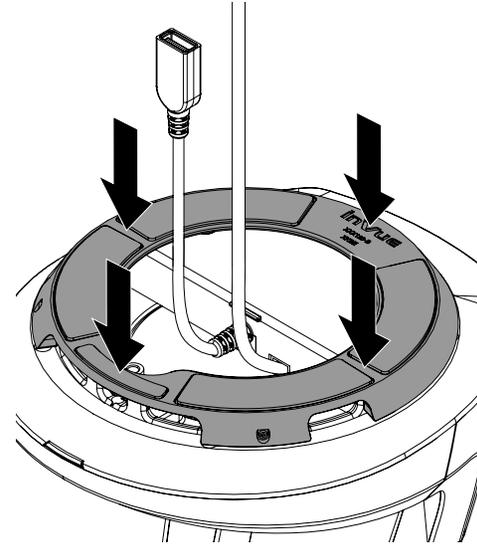
- 10 Optional:**  
If using the stud mount kit, insert and tighten the threaded rods.  
**Note:** Ensure that at LEAST 5 threads are engaged into the stand.



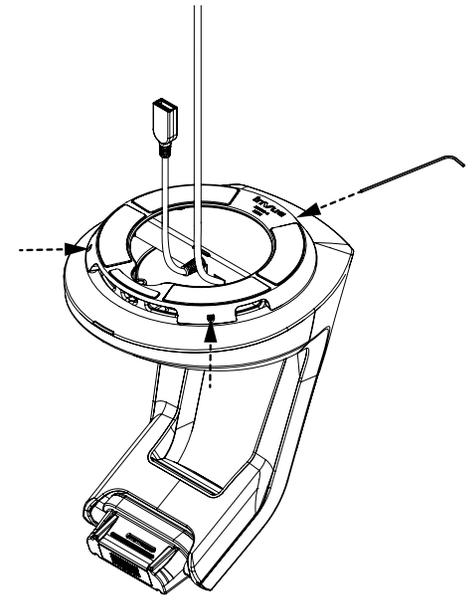
- 11 Optional:**  
To inhibit the swivel mechanism of the stand, use the larger (2.5mm) of the provided hex keys to tighten the set screw into the stand.  
**Note:** Determine the orientation of the base before tightening down the screw.



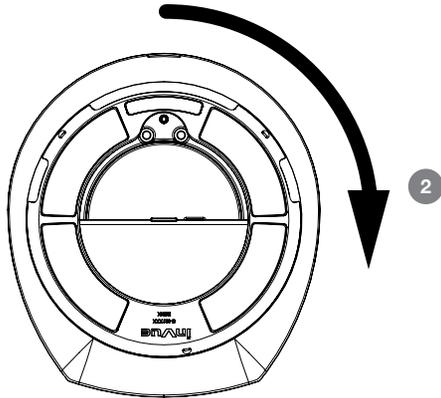
- 12** Place the mounting ring back onto the stand. The ring is keyed and is intended to go on only 1 way. If routing the cables through the fixture, route the cable up through the mounting ring.



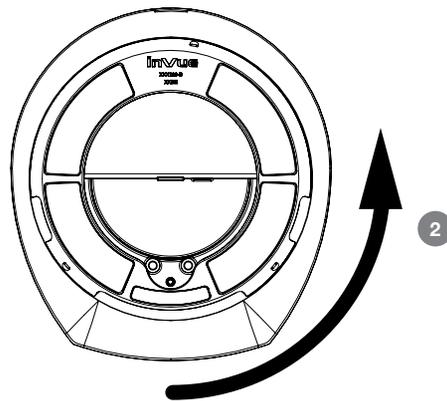
- 13** Use the smaller (1.5mm) of the provided hex keys to tighten the 3 set screws.



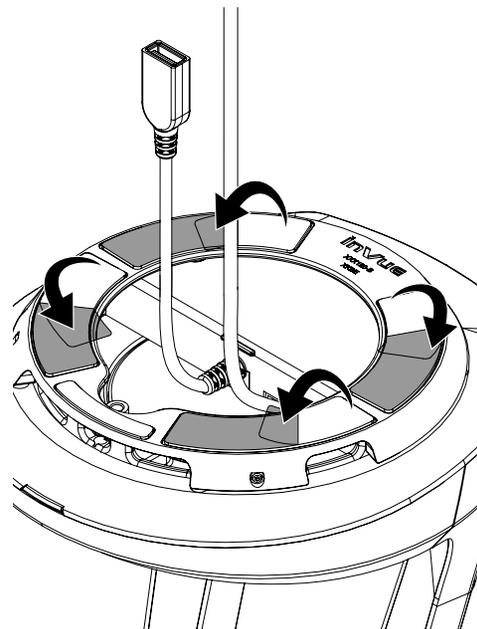
- 14a** Determine how the NE360C stand will need to rotate:  
Position the ring so that the InVue logo faces towards the back of the stand. This will provide 180 degrees of clockwise rotation, with an additional 90 degrees of clockwise rotation. If the additional 90 degrees of rotation is desired for counterclockwise rotation, rotate the base plate counterclockwise to the position marked "2".



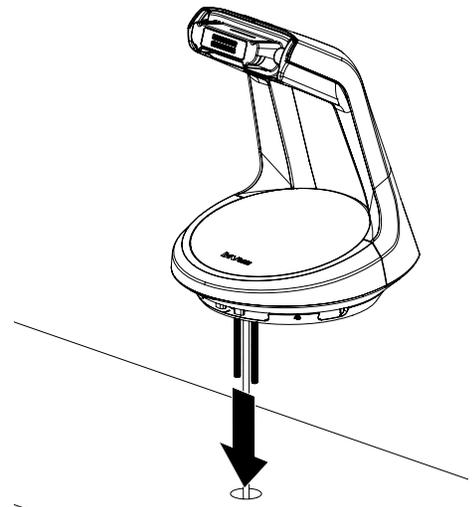
- 14b** Position the ring so that the InVue logo faces towards the front of the stand. This will provide 180 degrees of counter-clockwise rotation, with an additional 90 degrees of counter-clockwise rotation. If the additional 90 degrees of rotation is desired for clockwise rotation, rotate the base plate clockwise to the position marked "2".



- 15 Optional:**  
If the adhesives were used in step 5, peel the clear film from the adhesives.



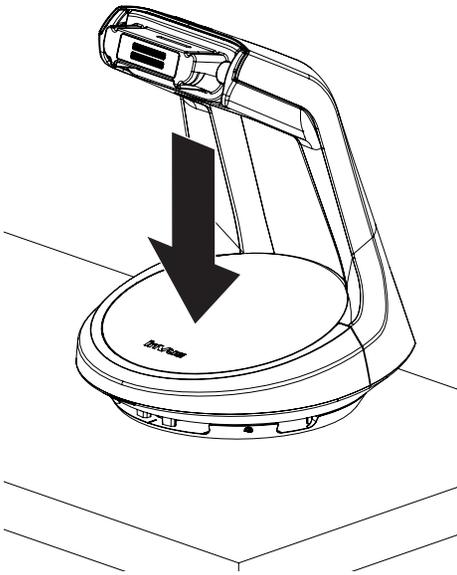
- 16 Optional:**  
Route the power cable and any unconnected peripheral cables through a 1 inch (25.4mm) hole in the fixture. If the stud mount kit was used, ensure that the studs will sit inside of the hole.



17

**Optional:**

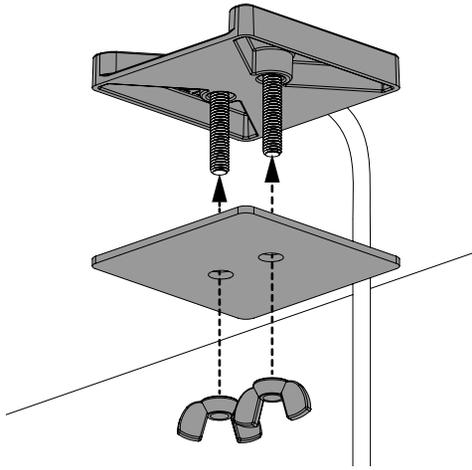
If the adhesives were used, press the stand against the fixture for at least 10 seconds.



18

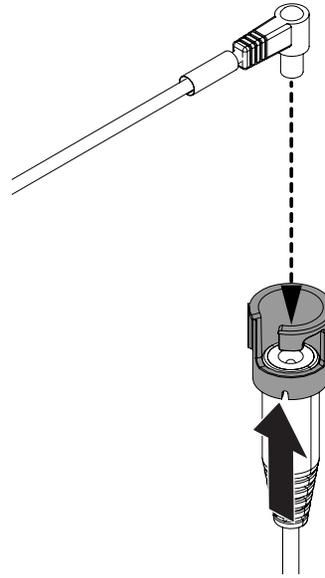
**Optional:**

If the stud mount kit was used; beneath the counter, place the yellow washer, gap side up onto the studs. Route any cables through the gap. Place the metal plate onto the studs and secure with the wing nuts.



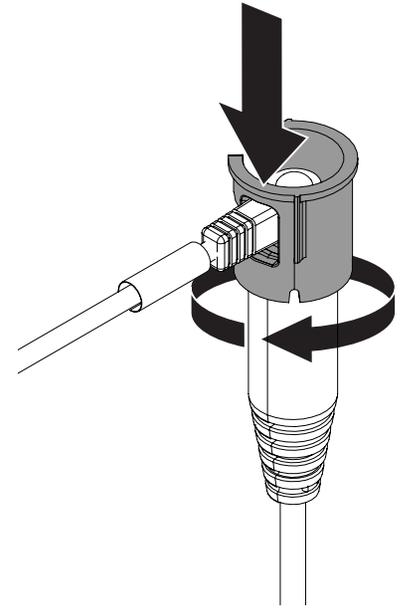
19

Pull the cap at the end of the power cable until it snaps into place. Plug the barrel jack from the power supply into the power cable.



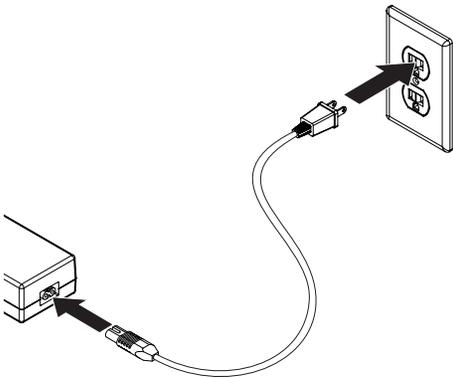
20

Rotate the cap over the barrel jack and snap the cap down to capture it.



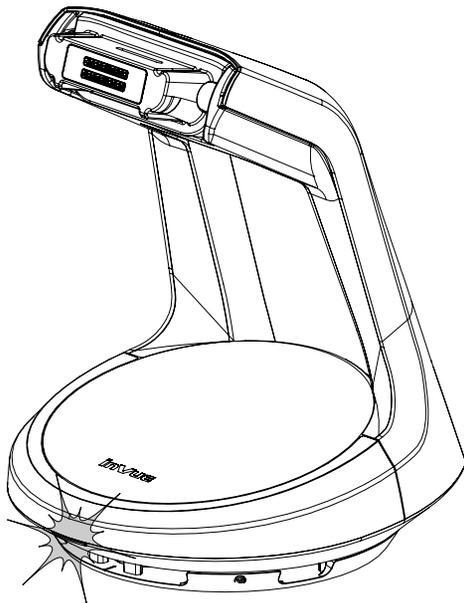
21

Connect the power cable to the power supply and plug it into a power outlet.



22

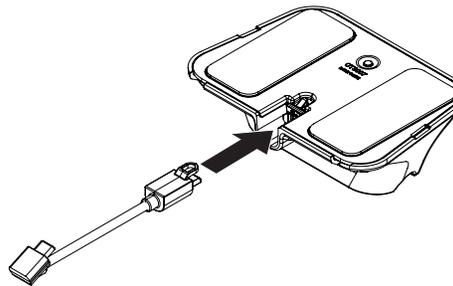
The LED on the front of the stand will illuminate yellow/amber.



23

**Tablet Adapter/Case Installation:**

Plug the power connector appropriate to your device into the tablet adapter



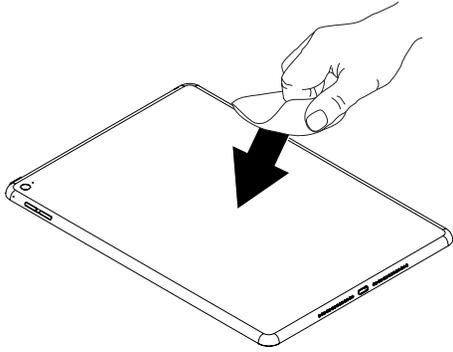
24

**Optional:**

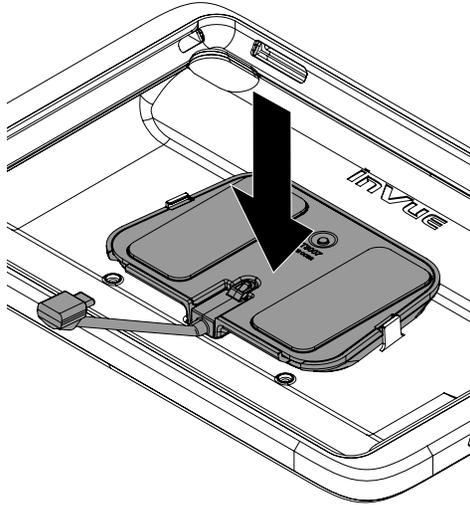
If using the NE360 Undock App, download from the appropriate app store (Apply, Google Play, Windows) and install the app. Follow the prompts outlined there.



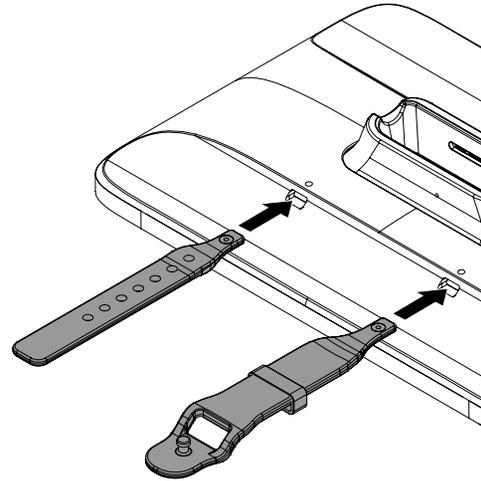
**25** Use the provided alcohol wipe to clean the back of the device. Allow it to dry completely.



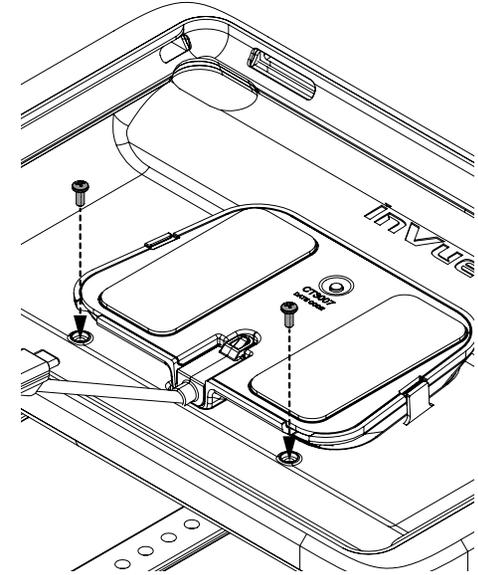
**26 Optional:**  
If using a tablet case, snap the tablet adapter into the case.



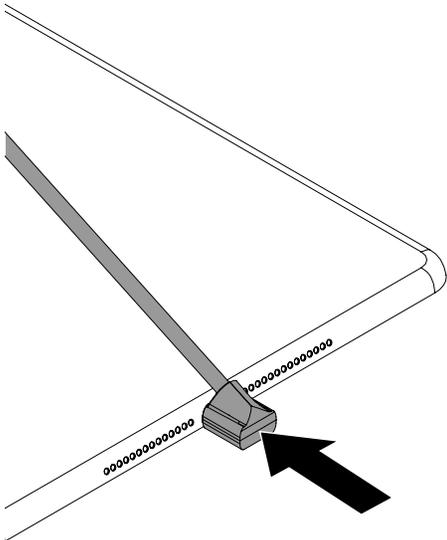
**27a Optional:**  
If installing the hand straps into a case, separate the 2 halves, remove the screws, and insert the ends, circular fittings facing up, into the slots in the case.



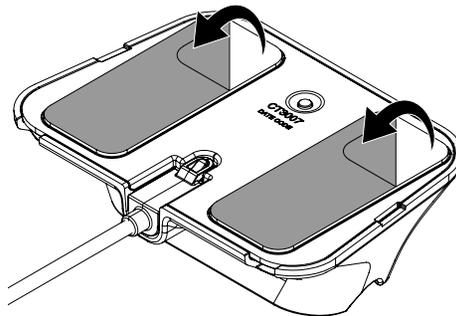
**27b** From the inside of the case, insert and tighten the 2 screws to secure the hand straps. Connect and adjust the handstrap to be comfortable for the user.



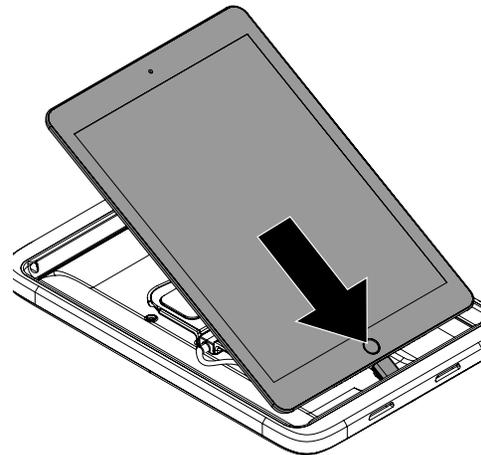
**28** Plug the power connector into the tablet.



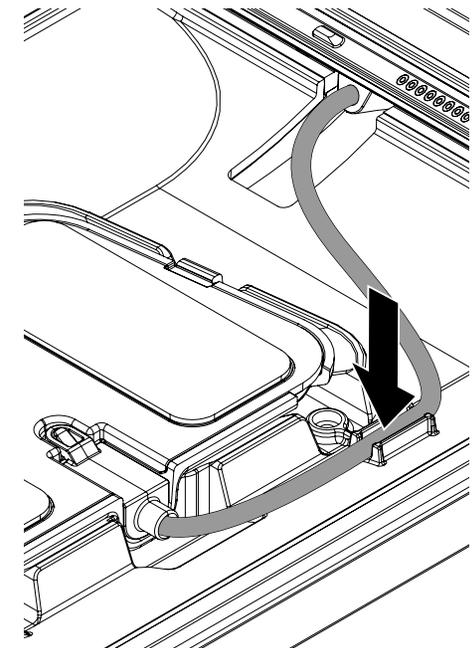
**29** Peel the clear film from the adhesives on the tablet adapter, with or without a tablet frame.



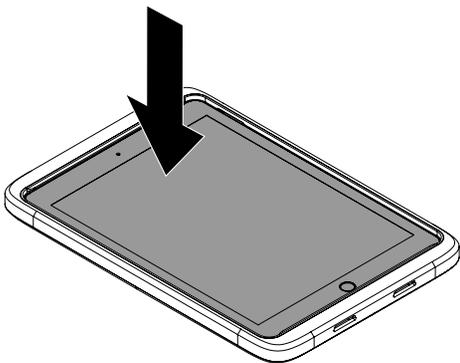
**30a Optional:**  
If using a tablet case, insert the tablet into the frame with the power connector fitting into the depression in the tablet case.



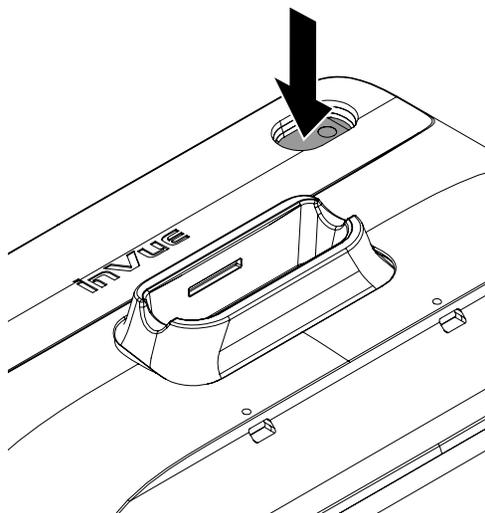
**30b** Secure the power connector cable into the interior cable clip.



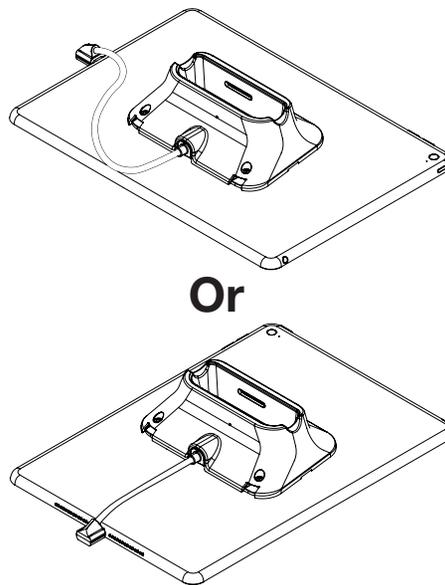
30c Pivot the tablet down into the case.



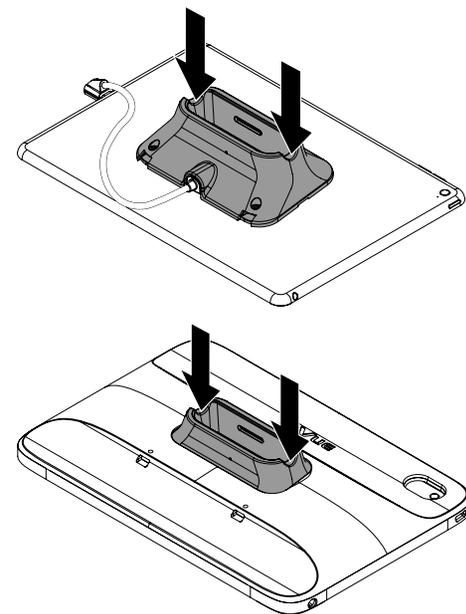
31 To remove the tablet from the case, push the tablet out through the cut-outs on the back of the case.  
**Note:** Do NOT apply pressure to any camera lens or other features when removing. If another slot is present, use that one instead.



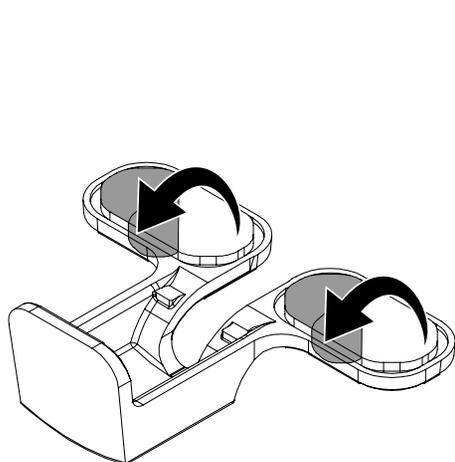
32 For installations without a case, center the tablet adapter onto the back of the tablet (in landscape or portrait orientation).



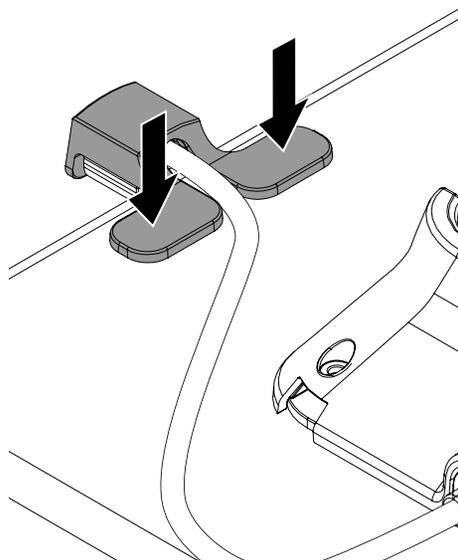
33 For either installation; press the tablet adapter against the tablet for at least 10 seconds.



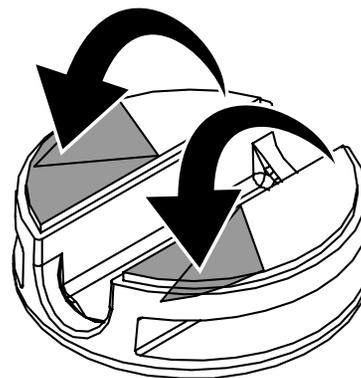
34a If not using a case, peel the clear film from the adhesives on the power connector protective cap.  
**Note:** Your connector cap may appear slightly different.



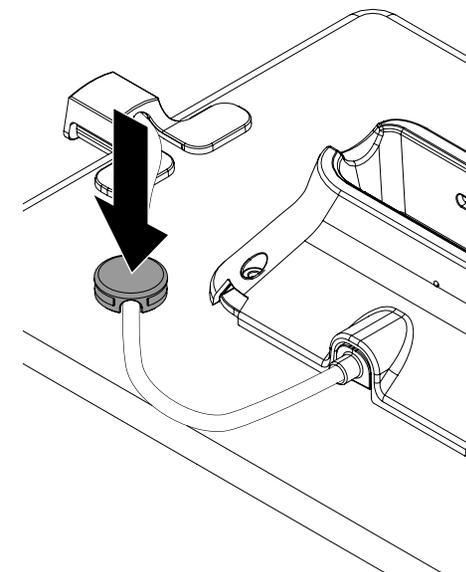
34b Place the connector cap over the connector, press the shroud against the tablet for at least 10 seconds.



35a Use the cable manager to keep any excess cable in place. Peel the clear film from the adhesives on the cable manager.



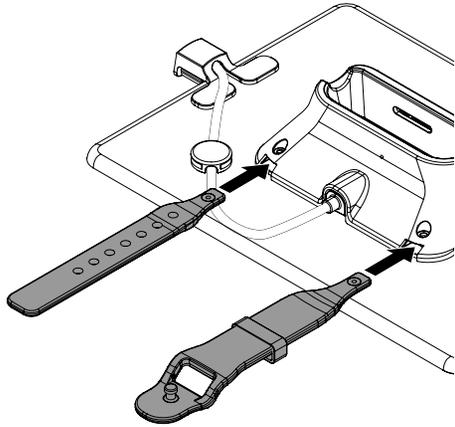
35b Position the cable so that it is out of the way and place the cable manager over the cable. Press against the tablet for at least 10 seconds.



36a

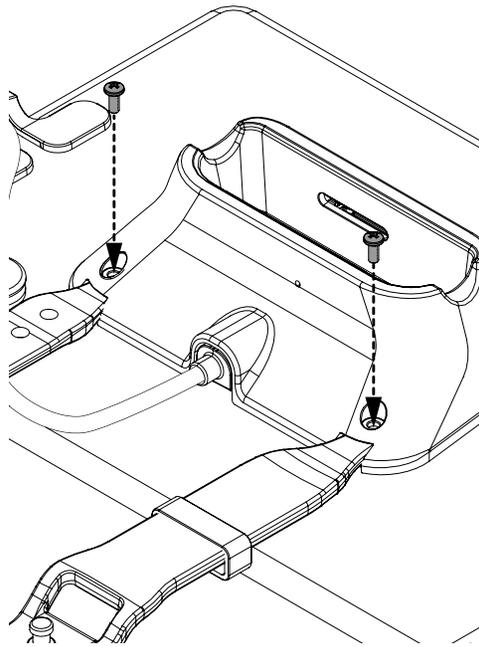
**Optional:**

If installing the hand strap, separate the 2 halves, remove the screws, and insert the ends, circular fittings facing up, into the slots in the tablet adapter.



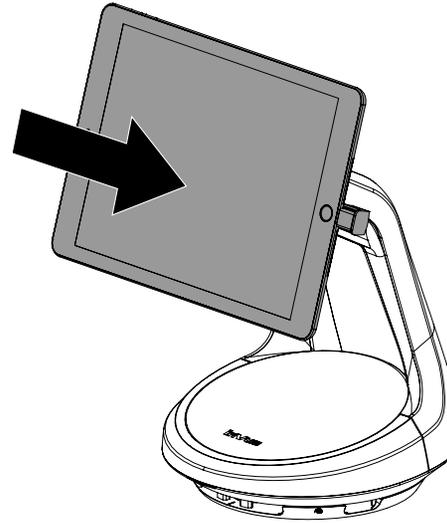
36b

Insert and tighten the 2 screws to secure the hand straps.



37

Dock the tablet adapter onto the stand. The LED button on the stand will illuminate white.

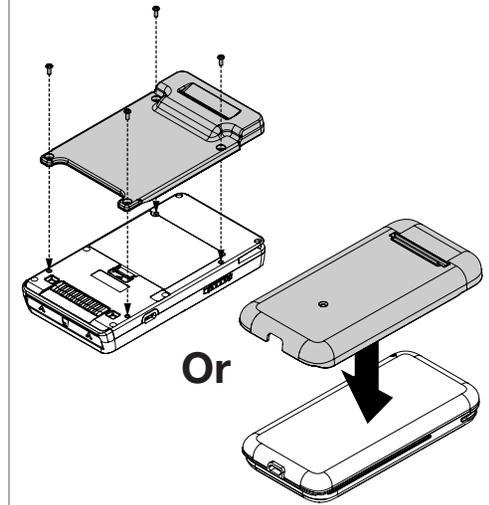


**Note:** If LED is red ensure that the pigtail is plugged in properly and there is nothing interfering with the contacts.

38

**Payment Device Cradle Installation:**

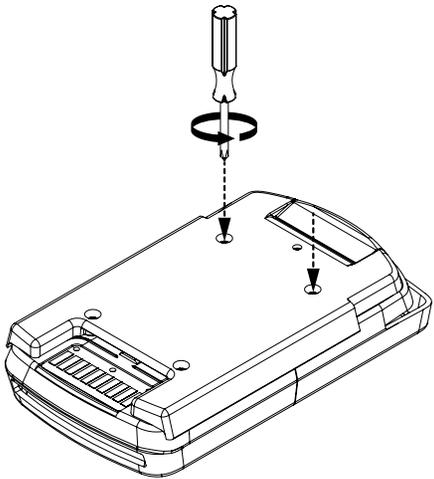
If your cradle comes with a back cover, secure the cover to the back of the payment device using the screws provided. Some covers will just snap on.



39a

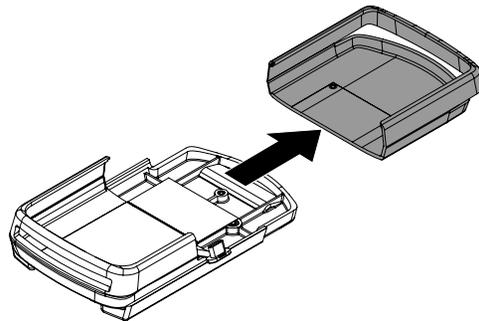
**CT3099 Cradle Installation:**

Use a small screwdriver to loosen the top 2 screws on the back of the case. Do NOT attempt to fully remove the screws.



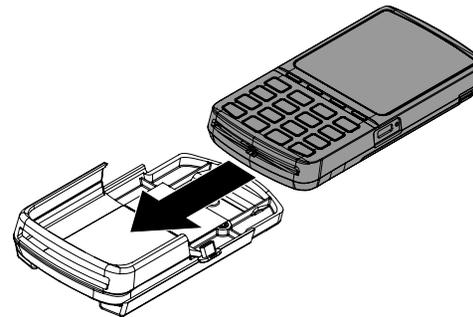
39b

Slide the top cover away from the rest of the case.



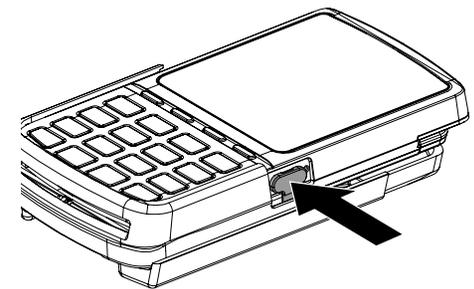
39c

Slide the payment device into the case.

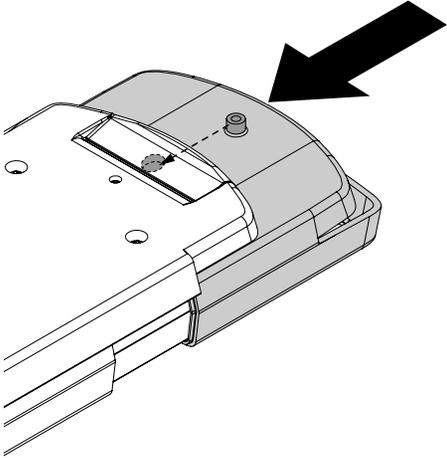


39d

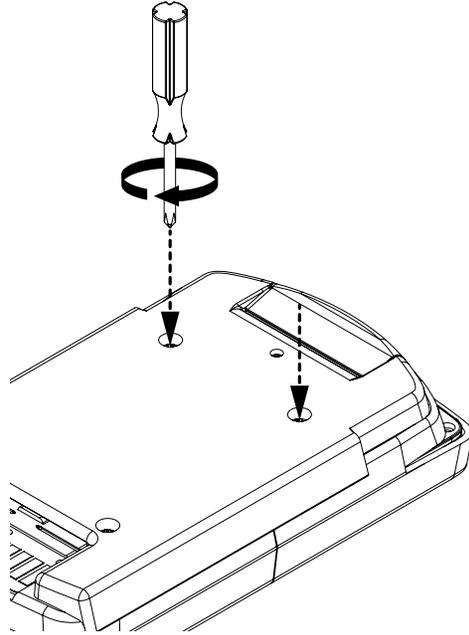
Plug the USB-C power connector from the case into the side of the payment device.



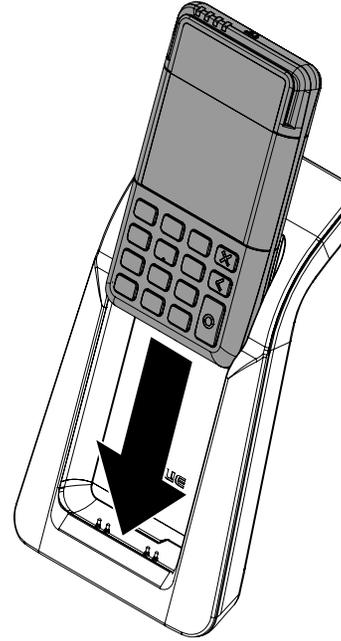
- 39e** Slide the cover over the device. Ensure that the interior post on the cover aligns with the depression in the case.



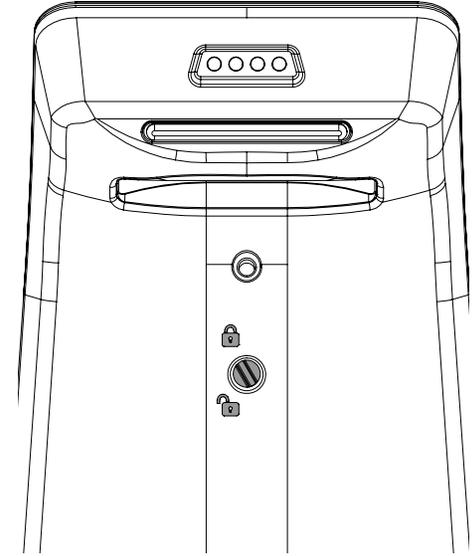
- 39f** Tighten the 2 screws to secure the cover to the case.



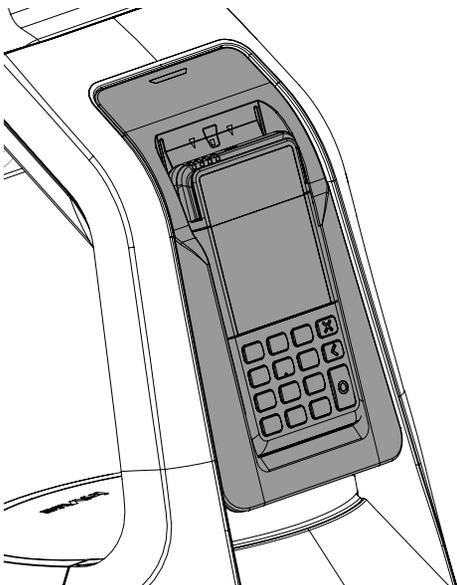
- 40** Slide the payment device into the cradle.



- 41 Optional:**  
To inhibit the removal of the payment device from the cradle, use a flat head screwdriver to turn it towards the lock icon.



- 42** Dock the payment center cradle onto the back of the stand. The LED on the cradle will illuminate white.



**Cleaning Note:**  
When cleaning or disinfecting any part of the unit, prevent any cleaning solution from being applied directly to the electrical contacts.

**FCC Compliance**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**ISED Regulatory Compliance**

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

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